



East Lancashire

East Lancashire Teaching Primary Care Trust
Clinical Directorate
Medicines Management Team
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16th August 2010

Dear Hyndburn resident,

Please would you spare a few minutes to complete this short questionnaire to share your views and experience.

The PCT is very keen to get as much information as possible from people who actually use local pharmacy services.

This is because the Health Act 2009 requires Primary Care Trusts to review all aspects of pharmacy services provided in local communities. This is called a "Pharmaceutical Needs Assessment" (PNA) and a description of the PNA is attached. To develop the PNA, the PCT is asking for views from a wide range of organisations, professions and individuals in the area.

In East Lancashire Primary Care Trust (PCT) the review will be taking place by borough to make sure that the pharmacy services needed and currently provided, in each borough are represented properly. The first borough to be reviewed is Hyndburn.

Views from the residents of Hyndburn will be being collected during the weeks beginning the 16th and 23rd August 2010.

Please would you consider contributing to this important work?

Many thanks in anticipation,

Yours sincerely

Lesley Davey

Lesley Davey
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