

Young Lancashire



REPORT

ENHANCING OPPORTUNITIES EVENTS – Autumn 2007

“Sharing and Building best practice in the
Voluntary Youth Sector and developing a
consortium approach”

Young Lancashire is funded by the Lancashire VCFS Consortium



REPORT OF THE 'ENHANCING OPPORTUNITIES' Events:



Context of these Events:

New Children's Trusts arrangements are required to be in place by 2008. This will radically change the way in which local authorities assess needs and procure services. It will be essential for all voluntary and community sector providers to understand Lancashire County Council's proposals for new funding arrangements for the sector from April next year, should they wish to participate fully in such arrangements.

The events were for:

Leaders, Managers and Co-ordinators of youth groups and county-based infrastructure organisations providing front line youth activities, who wish to provide opportunities for young people aged 11-25 (primarily 13-19) living in the administrative area of Lancashire County Council, as part of the Council's local Youth Offer.

Three Enhancing Opportunities Events were held on:

- Saturday 8th September in the Saturn Suite, the Globe Centre, St James Square, Accrington, from 9.30am-1.00pm
- Tuesday 25th September in Conference Room 2 at the Gujarat Hindu Centre, South Meadow Lane, Preston, from 1.00-4.30pm
- Wednesday 10th October at Lancaster University, The Conference Centre, Bowland Avenue, Lancaster, from 6.30-10.00pm

The purpose of these events was to:

1. Provide participants with the context behind the changes affecting youth services and the voluntary community sector
2. Enable participants to understand more about measuring and reporting outcomes for young people
3. Brief participants on workforce development tools and to review quality assurance systems in the sector
4. Provide participants with the opportunity to explore and understand the options to participate in commissioning through a consortium model.

A total of 64 people attended these events from a wide range of voluntary organisations including both small and large non-uniformed groups as well as large uniformed organisations. A list of those who attended is attached at Appendix B.

Evaluation Results:



An evaluation form was issued to all those who attended, a copy of which is attached at Appendix C. The responses to Q6-Q12 of the evaluation form are in Appendix A and responses to Q13 in Appendix D

In particular these results show that:

- **100%** of participants completed and returned evaluation forms

Question 7

- **100%** reported that their knowledge on ECM had increased (50% a lot; 50% some)
- **100%** reported that their knowledge on Recorded Outcomes had increased (46% a lot; 54% some)
- **96.8%** reported that their knowledge on Workforce Development had increased (19.4% a lot; 77.4% some; 3.2% not at all)
- **100%** reported that their knowledge on New Opportunities for funding the VCFS had increased (47.6% a lot; 52.4% some)

Questions 8 & 9

- **73.4%** are interested in developing Quality Standards, of which
 - 54% wish to proceed with First Steps to Quality
 - 61.4% wish to proceed with Next Steps to Quality (equivalent to PQASSO Level 1)
 - 88.6% wish to proceed with the Every Child Matters quality module

Questions 10 & 12

- **78.1%** are interested in pursuing training and **62.5%** are interested in developing their workforce

Question 11

- **92%** are interested in a consortium approach to funding from the County Council under the new Youth Offer (45% are ready to join a consortium now; 47% are currently not sure – awaiting further information; 8% would not join a consortium approach).

The Enhancing Opportunities events were delivered and co-ordinated by Lancashire Youth Association on behalf of **Young Lancashire**¹.

¹ Young Lancashire, a Children and Young People's voluntary sector alliance, aims to achieve improved outcomes for all Lancashire voluntary youth groups and organisations, recognising their diversity, uniqueness and independence and to help the sector to achieve the highest standards of practice and effectiveness in youth work.

Appendix A - 6. Venue, facilities and event

	Excellent	Good	OK	Poor	V poor	Response Count
How do you rate the venue and facilities?	43.8% (28)	43.8% (28)	12.5% (8)	0.0% (0)	0.0% (0)	64
How useful did you find the event?	31.3% (20)	56.3% (36)	12.5% (8)	0.0% (0)	0.0% (0)	64
	<i>answered question</i>					64
	<i>skipped question</i>					0

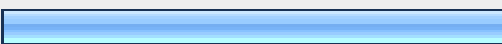

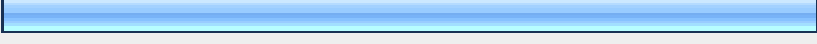
7. Event content How much has this event increased your knowledge on -

	A lot	Some	Not at all	Response Count
a. ECM and the Local Youth Offer	50.0% (32)	50.0% (32)	0.0% (0)	64
b. Recorded outcomes?	46.0% (29)	54.0% (34)	0.0% (0)	63
c. Workforce development?	19.4% (12)	77.4% (48)	3.2% (2)	62
d. New opportunities for funding the VCFS?	47.6% (30)	52.4% (33)	0.0% (0)	63
	<i>answered question</i>			64
	<i>skipped question</i>			0

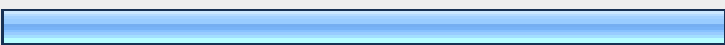
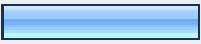
8. Are you interested in, and want more information on:

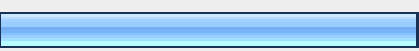

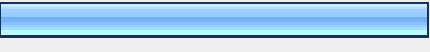
	Yes	No	Response Count
A. Developing Quality Standards?	73.4% (47)	26.6% (17)	64
	<i>answered question</i>		64
	<i>skipped question</i>		0

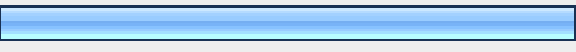
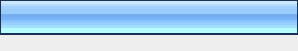

9. If yes, which level? (Tick ALL that apply)

	3	Response Percent	Response Count
First Steps		54.6%	24
Next Steps		61.4%	27
Every Child Matters (module)		88.6%	39
	<i>answered question</i>		44
	<i>skipped question</i>		20

10. Staff and volunteer training?

		Response Percent	Response Count
Yes		78.1%	50
No		21.9%	14
	<i>answered question</i>		64
	<i>skipped question</i>		0

11. Being part of a consortium bid to access funding for the VCFS under LCC's proposed new funding arrangements?			
		Response Percent	Response Count
Yes		45.3%	29
No		7.8%	5
Not sure		46.9%	30
answered question			64
skipped question			0

12. Workforce development?			
		Response Percent	Response Count
Yes		62.5%	40
No		32.8%	21
Not sure		4.7%	3
answered question			64
skipped question			0

Appendix B - Participants

Name	Organisation
Susan Witts	Blackburn Diocese
Lorraine Moffat	Progress Recruitment
Chris Daniels	Girl Guiding UK
Gee Jones	NW Guides Association
Salma Ali	Preston Women's Refuge
Shahid Shabbir	Bodies in Motion
Jean Weston	Bodies in Motion
Ian Plested	LACYP
Wendy Kirkbride	Lancashire Fire & Rescue Service
Deryck Major	Girl Guiding NW & W. Guy's Farm Activity Centre
Colin Hewit	Lancaster Boys' Club
Jane Jackson	Lancaster Boys' Club
Margaret Leek	Lancashire Children's Rights Service
Julie Costley	Marsh Community Centre
Cheryl Esson	Play Inclusion Project
Alysson Lea	PiP
Amanda Elwen	HARV Domestic Violence Team
Claire Dowdican	Deafway
Mohammed Asghar	Bodies in Motion
Becky Bland	SOVA IMPACT
Jane Pinnock	Harbour House (Fylde Coast YMCA)
Janette Holvey	Harbour House (Fylde YMCA)
Ashlea Jones	PWR
Craig Abbott	Blackburn Diocesan Board of Education - Youth
Andrea Cottam	Girl Guiding Lancashire East
Rob Wensley	Lancashire East Girl Guiding
Marie Warner	Signposts
Pauline Geraghty	TCS Lancashire Children's Rights
Robert Henderson	Boys' Brigade (1st Morecambe + NW District)
Yakub Patel	Marsh Community Centre
Robert Cowell	Longridge Skatepark Development Group
Jenny Pickup	UCLAN
Hilary Deady	Chorley & South Ribble MIND Ltd
Ray Askew	SLEAP
Kristen Parker	SLEAP
Alison Hulse	Methodist Church
Richard Corbridge	Lancashire Global Education Centre
Zaheer Mahmood	Hyndburn Cultural Association
Tim Keightley	The Foxton Centre
Andy Nash	Groundwork Pennine Lancashire
Tricia Brindle	Groundwork Pennine Lancashire
Kathryn Thacker	Lords House Farm
Joanne Slater	Hyndburn Community Network
John Lawson	Scout Association - County Scout Council
Denise Hartley	INTAG
Brenda Rochester	Canalside Community Association
Peter Hall	CSV Ten
Mary Ramsey	1st Wrea Green Guides

Name	Organisation
Lesley Wright	Wrea Green Guides
Elyse Chatterton	Lancashire Young Farmers
Dawn Connolly	N-compass
Janet Fielding	Lancashire West Guides
Hanna Ingleby	Action for ASD (Autistic Spectrum Disorder)
Paul Matthews	Astley Village Action
Steve Whitehead	Lancashire Outward Bound Association
Lesley McCabe	Ribble Valley Netball Club
Janet Turner	Girls' Brigade
Liz Neat	NCBI Lancashire
Bea Foster	LCC Youth & Community
Andrea Flood	Huncoat Youth Action Trust
Kayleigh Flood	Huncoat Youth Action Trust
Robert Beardsworth	Salford RC Diocese
Thomas Pilling	Ignite (Middle Valley) Churches
Fayyaz Ali	Jamea Masjid Youth Club

Appendix C - Evaluation Form

YOUNG LANCASHIRE – ENHANCING OPPORTUNITIES

We would be grateful if you would take a few minutes to complete this form, and hand it in before you leave. Please tick the boxes which you feel best represent your views on the relevant aspects of the day.

Your name

Organisation

Email address Tel

A. Venue, facilities and event



Excellent

Good

OK

Poor

V poor

How do you rate the venue and facilities?

How useful did you find the event?

B. Event content

How much has this event increased your knowledge on –

A lot

Some

Not at all

1. ECM and the Local Youth Offer?

2. Recorded outcomes?

3. Workforce development?

4. New opportunities for funding the VCFS?

C. Are you interested in, and want more information on:

A. Developing Quality Standards?

Yes

No

If yes, which level? (Tick **all** that apply)

First Steps

Next Steps

Every Child Matters (module)

B. Staff and volunteer training?

Yes

No

C. Being part of a consortium bid to access funding for the VCFS under LCC's proposed new funding arrangements?

Yes

No

Not sure

D. Workforce development?

Yes

No

Please add additional comments you have on any aspect of the event:

Thank you

Appendix D - Question 13 - Additional Comments

- Useful - next steps SOON please.
- I felt it was very informative and could have easily gone on for longer. A lot of information to take on board but explained in simple terms for all to understand.
- Still finding the whole voluntary sector and funding arrangements confusing. This has helped a little but still unsure of how we fit in.
- Please keep me informed regarding any meetings ref Enhancing Opportunities. STILL NOT SURE HOW THIS WILL WORK with individual clubs working towards different Aims and Objectives.
- Really beneficial for both personal and professional development.
- Who is involved in agreeing the 4 KPAs? Is the list in section 4 conclusive? How do the Children's Trusts relate to commissioning?
- Excellent initiative to promote positive work with young people who I work with - minority. Useful sharing practice in group discussions.
- Central location for evening events.
- A really good evening. (Note from EP: No boxes ticked in C: A, C & D so I ticked "no").
- Really good meeting other people from different organisations. Would like to know more about consortium before making final decision. Useful to work together as larger orgs could support smaller orgs.
- The staff tried very hard to get a complex issue over. It would help if a little more background was given e.g. concept of "consortium".
- More time to discuss!
- Informative and interesting - thanks. (EP: Please note participant was unsure about Q.8 so I ticked the "yes" box).
- If there are qualifications or training to be gained for the youth worker.
- Generally very well run - thanks!
- Good to know which other Lancs. youth organisations are participating in these events - in particular East Lancs.
- Very good and useful.
- I was aware of the fact that I am not a face-to-face youth worker.
- Thank you.
- A hierarchy/roadmap of the various sources of funding would be very useful.
- Feel that in Guiding we get a lot of support and funding already but perhaps need advice if a local youth club is set up in Wrea Green.
- A good overview of many topics. Further support and advice will undoubtedly be required as the reality of the revised policies comes into play.
- Lot to take in but really useful. Would like further info on how a Consortium would work on basic level and who might we work in partnership with?
- Excellently structured event - helped develop really useful knowledge, particularly on quality
- Would like more info on recording distance travelled and measurable outcomes.
- Globe needs better signposting to rooms. Good bite-size information. Useful to have ECM documentation to use for funding bids. Good use of time to get necessary information across and to alert voluntary sector to developments ahead. Impressed by forward thinking of LYA - congratulations!
- Good team delivery - very clear, good info, time well spent on a Saturday am - pace good/methods of delivery fit for purpose - well planned.
- Good session well delivered. Very useful.